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ROISERV 榮万家

Roiserv Lifestyle Services Co., Ltd.

榮萬家生活服務股份有限公司

(a joint stock company incorporated in the People's Republic of China with limited liability)

(Stock code: 2146)

**(1) POLL RESULTS OF THE EXTRAORDINARY GENERAL MEETING
HELD ON 23 SEPTEMBER 2022
(2) PAYMENT OF INTERIM DIVIDEND**

Reference is made to the circular (the “**Circular**”) and the notice (the “**Notice**”, together with the Circular, the “**EGM Documents**”) of the extraordinary general meeting (the “**EGM**”) of Roiserv Lifestyle Services Co., Ltd. (the “**Company**”) held on 23 September 2022.

POLL RESULTS OF THE EGM

The EGM was convened by the Board. Mr. Geng Jianfu, the chairman and executive Director, was the chairman of the EGM and presided over the EGM. All directors attended the EGM. The attendance record of the Directors at the EGM was as follows:

- Mr. Geng Jianfu, Mr. Xiao Tianchi and Ms. Liu Hongxia, being the executive Directors, attended the EGM in person; and
- Mr. Zhang Wenge, being a non-executive Director; and Mr. Jin Wenhui, Mr. Xu Shaohong and Mr. Tang Yishu, being the independent non-executive Directors, attended the EGM by telephone.

The poll results in respect of the proposed resolution at the EGM was as follows:

| Ordinary Resolution | | Number of votes (approximate percentage) | | |
|---------------------|--|---|--------------|--------------|
| | | For | Against | Abstain |
| 1. | “To consider, approve and authorise the Board to implement the profit distribution plan of the Company for the six months ended 30 June 2022 and to declare an interim dividend (“ Interim Dividend ”) of RMB0.25 per share of the Company (before tax) for the six months ended 30 June 2022.” | 285,691,500 (100%) | 0 (0.00%) | 0 (0.00%) |

In respect of the above ordinary resolution, as more than one-half of the voting rights represented by the Shareholders (including their proxies) attending the EGM were cast in favour of such resolution, such resolution was duly passed as ordinary resolution at the EGM.

PAYMENT OF INTERIM DIVIDEND

The Board is pleased to announce that the proposed interim dividend of RMB0.25 per Share (before tax) for the six months ended 30 June 2022 (the “**Interim Dividend**”) was approved by the Shareholders at the EGM. Details of the payment of the Interim Dividend are as follows.

The Interim Dividend will be paid on or before Friday, 14 October 2022 to Shareholders whose names appear on the register of members of the Company at the close of business on Monday, 3 October 2022. For determining the entitlement to the proposed Interim Dividend, the register of members of the Company will be closed from Thursday, 29 September 2022 to Monday, 3 October 2022, both days inclusive, during which period no transfer of H Shares will be registered. In order to qualify for the proposed Interim Dividend, unregistered holders of H Shares shall lodge all the H Share transfer documents accompanied by the relevant share certificates with the H share registrar of the Company, Tricor Investor Services Limited, at 17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong, for the registration of transfer of H Shares not later than 4:30 p.m. on Wednesday, 28 September 2022. The Company has appointed Tricor Investor Services Limited as the Hong Kong receiving agent and will pay the Interim Dividend to the receiving agent on or before Friday, 14 October 2022 for payment to the H Shareholders. Cheques will be sent to H Shareholders by ordinary mail at their own risk.

The Interim Dividend payable to the holders of domestic Shares will be paid in Renminbi, and that to the holders of H Shares will be declared in Renminbi and paid in Hong Kong Dollars at an exchange rate calculated based on the average exchange rate of RMB against Hong Kong dollars published by the People’s Bank of China one calendar week prior to the EGM.

If the individual holders of H Shares are residents of countries or regions that have a tax rate higher than 10% but lower than 20% under the tax treaties with the PRC, the Company will withhold and pay individual income tax at the applicable tax rates stated in such tax treaties on behalf of such Shareholders.

If the individual holders of H Shares are residents of countries or regions that have a tax rate of 20% under the tax treaties with the PRC, or have not entered into any tax treaties with the PRC, or otherwise, the Company will withhold and pay individual income tax at the rate of 20% on behalf of such Shareholders. Shareholders are recommended to consult their tax advisors regarding the ownership and disposal of H Shares in the PRC and in Hong Kong and other tax effects.

Pursuant to the relevant requirements under the Notice on the Tax Policies Related to the Pilot Program of the Shenzhen-Hong Kong Stock Connect (Cai Shui [2016] No. 127) (《關於深港股票市場交易互聯互通機制試點有關稅收政策的通知》(財稅[2016]127號)), for dividends and bonus received by individual investors in the Mainland from investing in H Shares listed on the Stock Exchange through southbound trading, the company of such H Shares shall withhold individual income tax at the rate of 20% on behalf of the investors. For dividends and bonus received by securities investment funds in the Mainland from investing in Shares listed on the Stock Exchange through southbound trading, the tax payable shall be the same as that for individual investors. The company of such H Shares will not withhold the income tax for dividends and bonus on behalf of enterprise investors in the Mainland and those investors shall declare and pay the relevant tax themselves.

By order of the Board
Roiserv Lifestyle Services Co., Ltd.
Geng Jianfu
Chairman and Executive Director

Langfang, the PRC, 23 September 2022

As at the date of this announcement, the Board comprises Mr. Geng Jianfu, Ms. Liu Hongxia and Mr. Xiao Tianchi as executive Directors; Mr. Zhang Wenge as non-executive Director; and Mr. Jin Wenhui, Mr. Xu Shaohong and Mr. Tang Yishu as independent non-executive Directors.